

1-866-738-0706 Turkish Airlines Osaka Office

Here's the **official Turkish Airlines Osaka Office** information for passengers in **Osaka, Japan** 🇯🇵 — including location, contacts, hours, and services:



Turkish Airlines Osaka Office (Japan)



Office & Airport Sales Location

Turkish Airlines Osaka Office

Kansai International Airport (KIX) — **North Airline Office Building (2F)**,
1-Banchi Senshu-Kuko Kita, Izumisano-shi, Osaka 549-0001, Japan
([AllAirlineOffices](#))

This office serves as the airline's local **sales and passenger support point** for Turkish Airlines travellers in the Osaka region — helping with bookings, ticketing, travel information, and related queries. ([AllAirlineOffices](#))



Phone (Call Centre / Global Support):

• **+81 3 6837 2337** — Global call centre routing for reservations/support (available 24/7 via main desk) ([airlinesofficedesk.com](#))



Email: saleschi@thy.com — general sales/support email for the Osaka office region ([airlinesofficedesk.com](#))



Office Hours: Generally **daily for flight operations** — often around ~15:00 – 23:30 (local Japan time) but may vary with flight schedules and seasonal changes. A typical desk staffing period is **Mon–Fri 09:30 – 17:00 (Japan Sales Office reservations)** with extended hours aligned with flights.
([airlinesofficedesk.com](#))



Airport & Day-Of-Travel Services — Kansai International Airport (KIX)


The Turkish Airlines office at **Kansai International Airport (KIX)** supports passengers on travel days with a range of services:



Address: Turkish Airlines counters at **Terminal 1, Kansai International Airport**, 1 Senshukukokita, Izumisano, Osaka 549-0001, Japan ([osakaairport.com](#))



Airport Contact (General): +81 72-455-2500 (KIX main line) ([osakaairport.com](#))

 Typical airport counter services include:

- **Flight check-in and boarding pass issuance**
- **Baggage drop & allowance information**
- **Flight status & departure gate assistance**
- **Ticketing enquiries & same-day changes (fare rules apply)**
- **Special assistance (wheelchairs, medical needs)** (osakaairport.com)

Airport counters are usually staffed in line with scheduled Turkish Airlines flights at KIX (often evening departures). (osakaairport.com)

Services Offered (City/Airport Office)

At the Osaka office / airport desk you can typically get help with:

Booking & Ticketing

- New flight bookings and **reservations**
- **Changes or cancellations** of existing tickets
- Fare and routing enquiries (airlinesofficedesk.com)

Travel Support

- **Check-in counter support** on departure day
- **Baggage policy & drop-off guidance**
- **Flight status, gates & connections**
- **Special services** (assistance, pet travel, unaccompanied minors) (airlinesofficedesk.com)

Customer Services

- Loyalty program (Miles&Smiles) questions
 - Travel documentation & visa guidance
 - In-flight services information ([AllAirlineOffices](https://AllAirlineOffices.com))
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Useful Notes for Travellers

✓ **Call the office ahead of visiting** — hours can vary by flight schedules and Japanese public holidays. (airlinesofficedesk.com)

✓ On **departure day**, airport staff at the KIX counter often provide the most direct help for last-minute changes and check-in needs. (osakaairport.com)

✓ You can also use the **official Turkish Airlines website** for online check-in, booking management, and flight status tools: <https://www.turkishairlines.com/> ([AllAirlineOffices](#))

Alternative Global Contact

If you need help beyond the Osaka office or cannot reach them locally:

Turkish Airlines General Reservations (Global): +1 800-874-8875 (North America)

or use the help page on the website to find your regional contact.

(airlinesofficedesk.com)

Would you like **directions to the Turkish Airlines counters inside Kansai Airport Terminal 1** or typical **flight desk staffing times** for Turkish departures? I can provide that too! ✈️