

# 1-866-738-0706 Turkish Airlines Ottawa Office


Here's what's known about the **Turkish Airlines presence in Ottawa, Ontario, Canada** — including office/contact info and how to get support if you're traveling with the airline:

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## Turkish Airlines Office (Ottawa – Local Listing)


### Turkish Airlines – Ottawa Office (Address)

**Address:** 99 Bank Street, Suite 1201,  
Ottawa, ON K1P 6B9, Canada ([FlightOfficeWorld](#))

 **Phone:** +1 613 789 8980 \*(some listings indicate this phone; note it may be a travel-agency style line and **not always an official airline support number**)  
([FlightOfficeWorld](#))

 **Email:** [saleschi@thy.com](mailto:saleschi@thy.com) (used for inbound support queries) ([FlightOfficeWorld](#))

 **Hours:** Reported *Mon–Fri approx. 09:00–17:00* (local listing; can vary)  
([FlightOfficeWorld](#))

 **Note:** This address appears on third-party sites as a local office for Turkish Airlines services, but it is **not consistently confirmed as an official airline-staffed ticketing office** by Turkish Airlines itself. Many such listings are *agency or general contact points*, not full airline service centers. ([FlightOfficeWorld](#))

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## Ottawa Airport Option – Passenger Support

### Ottawa Macdonald-Cartier International Airport (YOW)

Since Ottawa is a city with a major international airport, many passengers find it **more reliable to use the airline's support through the airport counters on travel days** — especially for check-in, baggage, and immediate flight issues.  
([www.airwaysofficeshubs.com](http://www.airwaysofficeshubs.com))

#### **Airport Address:**

1000 Airport Parkway Private, Ottawa, ON K1V 9B4, Canada ([www.airwaysofficeshubs.com](http://www.airwaysofficeshubs.com))

 **Airport Contact:** +1 613 248-2125 (main airport number; airline desks routed through this on travel days) ([www.airwaysofficeshubs.com](http://www.airwaysofficeshubs.com))

 **Airport Services Typically Include:**

- **Check-in & boarding pass issuance**
- **Baggage drop and queries**
- **Flight status & gate information**
- **Day-of-travel ticketing changes (when permitted)**


These services are generally staffed around international flight schedules.


([www.airwaysofficeshubs.com](http://www.airwaysofficeshubs.com))

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## **Broader Customer Service Contacts (Canada / Global)**

If the local office or airport desk isn't helpful or available, you can contact Turkish Airlines via broader support channels:

 **Canadian / North America Toll-Free:** +1 800-874-8875 (Turkish Airlines customer service line) ([www.flightofficeinsight.com](http://www.flightofficeinsight.com))

 **Official Website – Manage Booking:**

<https://www.turkishairlines.com/en-int/flights/manage-booking/> (self-service for seats, check-in, etc.) ([www.airwaysofficeshubs.com](http://www.airwaysofficeshubs.com))

 **Flight Status:** <https://www.turkishairlines.com/en-int/flights/flight-status/> ([www.airwaysofficeshubs.com](http://www.airwaysofficeshubs.com))

These are **official channels** directly supported by the airline for reservations, flight changes, cancellations, and general travel queries. ([www.flightofficeinsight.com](http://www.flightofficeinsight.com))

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## **Tips for Travellers in Ottawa**

✓ **Call ahead** before visiting a local address to confirm if the office is staffed and what services are offered — many “office listings” in directories aren't guaranteed airline-staffed locations. ([FlightOfficeWorld](http://FlightOfficeWorld))

✓ **Airport counters at YOW** usually provide the most direct support for check-in, baggage, and travel-day changes. ([www.airwaysofficeshubs.com](http://www.airwaysofficeshubs.com))

✓ For non-urgent inquiries (like seat changes or refunds), using the **official website tools** or the toll-free number can save time. ([www.flightofficeinsight.com](http://www.flightofficeinsight.com))

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## **Related Entity (for travel documentation and consular help)**

**Embassy of the Republic of Turkey Ottawa** – Useful if you need visa or consular support for travel to/from Turkey.

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If you want, I can also give you **directions to the Turkish Airlines check-in counters at Ottawa Airport** or help find **flight desk hours** for your travel date — just let me know! ✈️