

# 1-866-738-0706 Turkish Airlines Rome Office

## Turkish Airlines – Rome Office (Italy)

### Main Office (City / Contact Office)

#### Turkish Airlines

This is the airline's local presence associated with *Leonardo da Vinci–Fiumicino Airport* but often used as the main contact location for Rome area support.

##### Address:

Via dell'Aeroporto di Fiumicino, 164,  
00054 Fiumicino RM, Italy ([airlinesofficedesk.com](http://airlinesofficedesk.com))

 **Phone:** +39 06 4521 3849 (local contact) ([airlinesofficedesk.com](http://airlinesofficedesk.com))

 **Fax:** +39 06 4201 6948 ([Airlines Office](#))

 **Emails:** *customer.it@thy.com, roma.biglietteria@thy.com* ([Airlines Office](#))

**Website:** <https://www.turkishairlines.com/> ([airlinesofficedesk.com](http://airlinesofficedesk.com))

**Hours:** Typically **5:00 AM – 8:00 PM daily** (aligned with airport activity) — best to call ahead for exact times. ([airlinesofficedesk.com](http://airlinesofficedesk.com))

#### Services Offered:

- **Flight bookings & reservations**
- **Ticket changes/cancellations**
- **Fare and routing assistance**
- **Travel documentation queries (visa/passport)**
- **Frequent flyer (Miles&Smiles) enquiries**
- **Special assistance (mobility, medical, etc.)**
- **Flight status and schedule info** ([Airlines Office](#))

 This office handles most passenger support needs related to travel from/through Rome, especially at the airport. Calling before visiting is recommended because hours and staffing can vary day-to-day. ([airlinesofficedesk.com](http://airlinesofficedesk.com))

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### Airport Sales / Service Desk (Rome – FCO)

Turkish Airlines also maintains a **sales and service desk** at **Leonardo da Vinci–Fiumicino Airport (FCO)**, where passengers flying with the airline can get **in-person help on travel days**:

 **Airport Desk Location:** Terminal 3 — Mezzanine Floor,  
Leonardo da Vinci–Fiumicino Airport, 00054 Fiumicino RM, Italy ([Airlines Office](#))

 **Airport Desk Phone:** +39 06 9974 9849 (call center routed) ([Airlines Office](#))  
**Email:** [fcoops@thy.com](mailto:fcoops@thy.com) (for operational/airport support) ([Airways Offices](#))

#### Typical Counter Services:

- **Check-in & boarding pass issuance**
- **Baggage drop & allowance info**
- **Flight status & departure gate updates**
- **Same-day ticket changes (when permitted)**
- **Special assistance on travel day ([Airlines Office](#))**

Airport counters are generally staffed around flight operations and are often the most direct way to get help if you're departing or arriving on a Turkish Airlines service. ([Airlines Office](#))

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## **City Office (Non-Airport) Option – Alternative Listing**

Some directories also list a **city office in central Rome** — useful for reservations or pre-flight support if you're not near the airport:

#### Address:

**Via Barberini, 47, 00187 Roma RM, Italy** ([airlinesofficedesk.com](#))

 **Phone:** +39 06 4521 3849 (same local contact used) ([airlinesofficedesk.com](#))  
 **Email:** [saleschi@thy.com](mailto:saleschi@thy.com) (ticketing/city office enquiries) ([airlinesofficedesk.com](#))  
 **Approx. Hours:** ~08:30 AM – 05:30 PM (varies by source) ([airlinesofficedesk.com](#))

This address appears in multiple airline office directories as a **city support location** in Rome itself. ([Airways Offices](#))

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## **Additional Contact & Support Options**

- **Italian Call Center:** +39 06 9974 9849 — handles reservations, changes, and general support in Italy. ([Assistenza Clienti](#))
- **General Customer Support:** +1 800-874-8875 — global toll-free line that can assist worldwide bookings and inquiries. ([airlinesofficedesk.com](#))
- **Online Tools:** Use *Manage Booking* and *Flight Status* on the official Turkish Airlines website to self-service many tasks. ([airlinesofficedesk.com](#))

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## **Travel Tips for Rome**

- ✓ **Call ahead** before heading to any office — hours can change with airline staffing and flight schedules. ([airlinesofficedesk.com](http://airlinesofficedesk.com))
- ✓ If your flight is soon, the **Fiumicino airport desk** often offers the fastest in-person help. ([Airlines Office](#))
- ✓ Online tools often resolve many issues (check-in, seat changes, flight updates) without needing to visit an office. ([airlinesofficedesk.com](http://airlinesofficedesk.com))

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Would you like **directions to the airport counter inside Fiumicino Airport** or a **step-by-step route from Roma Termini to the Turkish Airlines office?** 