

# 1-866-738-0706 Turkish Airlines São Paulo Office

Here's the **Turkish Airlines São Paulo Office** information for **São Paulo, Brazil**  — including both the city office and the airport sales/service desk:

---

## **Turkish Airlines São Paulo Office (City Sales & Support)**

**Turkish Airlines**

### **Address:**

Alameda Santos, 1978 — 6th Floor, Room 62,  
Cerqueira César, São Paulo - SP, Brazil, ZIP 01418-102 ([www.airlinesheadoffice.com](http://www.airlinesheadoffice.com))

 **Phone:** +55 11 3371-9600 — Main ticketing/reservations line  
([www.airlinesheadoffice.com](http://www.airlinesheadoffice.com))

 **Email:** [infobrasil@thy.com](mailto:infobrasil@thy.com) — Local support/inquiries ([www.airlinesheadoffice.com](http://www.airlinesheadoffice.com))

 **Website:** <https://www.turkishairlines.com/> ([www.airlinesheadoffice.com](http://www.airlinesheadoffice.com))

### **Office Hours:**

- **Monday – Friday:** ~09:00 – 12:00 & 13:00 – 16:00 (closed weekends/public holidays)  
([airlinesofficedesk.com](http://airlinesofficedesk.com))

### **What this office does:**

- Flight ticket sales, fare, and route information ([www.airlinesheadoffice.com](http://www.airlinesheadoffice.com))
- Reservations changes and cancellations ([www.airlinesheadoffice.com](http://www.airlinesheadoffice.com))
- Assistance with special requests (e.g., seats, baggage policies)  
([www.airlinesheadoffice.com](http://www.airlinesheadoffice.com))
- Travel documentation/travel support support ([www.airlinesheadoffice.com](http://www.airlinesheadoffice.com))

This is Turkish Airlines' official **city presence in São Paulo** for customer support and pre-travel services. ([www.airlinesheadoffice.com](http://www.airlinesheadoffice.com))

---

## **Turkish Airlines São Paulo Airport Office**

### **São Paulo/Guarulhos–Governor André Franco Montoro International Airport (GRU)**

- **Airport Sales/Service Desk:** Terminal 3, Mezzanine – São Paulo/Guarulhos–GRU  
([airlinesofficedesk.com](http://airlinesofficedesk.com))

- 📞 **Airport Ticketing Contact:** +55 11 2445-4661 ([airlinesofficedesk.com](http://airlinesofficedesk.com))
- ✉️ **Airport Emails:** gru@thy.com / customer.br@thy.com — airport support ([airlinesofficedesk.com](http://airlinesofficedesk.com))
- 📠 **Fax:** +55 11 2445-4663 ([airlinesofficedesk.com](http://airlinesofficedesk.com))

#### **Service Hours (varies by flight schedule):**

- Mondays & Wednesdays: ~19:45 – 23:45 & ~00:15 – 04:00
- Tuesdays, Thursdays & Sundays: ~15:30 – 19:30
- Fridays: ~00:15 – 04:00
- Saturdays: ~19:45 – 23:45 ([airlinesofficedesk.com](http://airlinesofficedesk.com))

#### **Airport counter services:**

- Check-in and boarding pass issuance on departure days ([airlinesofficedesk.com](http://airlinesofficedesk.com))
- Baggage drop and excess baggage help ([airlinesofficedesk.com](http://airlinesofficedesk.com))
- Flight status, schedule, and gate information ([airlinesofficedesk.com](http://airlinesofficedesk.com))
- Last-minute itinerary changes (when permitted) ([airlinesofficedesk.com](http://airlinesofficedesk.com))

---

## **Tips for Travelers in São Paulo**

- ✓ **Call or email ahead** before visiting the city office to confirm hours and services — they can vary around holidays or staffing changes. ([www.airlinesheadoffice.com](http://www.airlinesheadoffice.com))
- ✓ If you're flying soon, the **airport desk at GRU** is usually the best place for check-in help and day-of-flight matters. ([airlinesofficedesk.com](http://airlinesofficedesk.com))
- ✓ Use the **official Turkish Airlines website** for online check-in, booking management, and flight status to save time or avoid a visit if you don't need in-person support. ([airlinesofficedesk.com](http://airlinesofficedesk.com))

---

If you'd like, I can provide **directions to the São Paulo city office from Avenida Paulista** or **how to find the Turkish Airlines check-in counters inside GRU Terminal 3**. Just let me know! 