


1-866-738-0706 Turkish Airlines St. Petersburg Office

Here's the **official information for the Turkish Airlines St. Petersburg Office** in **St. Petersburg, Russia** 🇷🇺 — including the **city sales office** and **airport support desk**:


Turkish Airlines – St. Petersburg (City Sales Office)

Office Address:

19 Nevsky Prospect (Business Centre Stroganovsky, Office 3),
St. Petersburg, 191186, Russia (airlinesofficedesk.com)

 **Phone:** +7 812 600-48-80 (airlinesofficedesk.com)

 **Email:** ledsales@thy.com (customer/ticketing enquiries) (airlinesofficedesk.com)

 **Fax:** +7 812 600-48-81 (where listed) ([Airlines Office](https://airlinesofficedesk.com))

Office Hours:

• Typically **Monday–Friday: ~09:30 – 17:00** (closed on weekends and local holidays in many listings) (airlinesofficedesk.com)

(Hours can vary — calling ahead before visiting is recommended.)

Services Offered:

At this city sales office you can get help with:


- Flight **ticket booking, changes, cancellations** and fare enquiries (airlinesofficedesk.com)
- **General travel information** (baggage, seating, connections) (airlinesofficedesk.com)
- **Special service requests** (assistance for mobility needs, etc.) (airlinesofficedesk.com)
- Loyalty program queries (Miles&Smiles) and documentation support (airlinesofficedesk.com)

This office provides **pre-travel customer support** and sales assistance beyond what online tools or global contact centres offer. (airlinesofficedesk.com)


Turkish Airlines – St. Petersburg Airport Office (Pulkovo Airport)

 **Airport:** Pulkovo International Airport (LED)

Address: Pulkovskoye Shosse 41, St. Petersburg, Russia, 196140 (airlinesofficedesk.com)

 **Airport Contact / Call Centre:** +7 800 700-6161 (24/7 call centre routed via local numbers) (airlinesofficedesk.com)

 **Airport Office Email:** ledops@thy.com (airlinesofficedesk.com)

 **Fax:** +7 812 331-8968 (where listed) (airlinesofficedesk.com)

 **Airport Office Hours:**




- Usually **11:00 – 15:00** daily (may vary with flight schedules) ([Airlines Office](#))

Services at the Airport Desk:

- **Check-in and boarding pass issuance** (on flight days) ([Airlines Office](#))
- **Baggage drop and policy guidance** ([Airlines Office](#))
- **Flight status and gate information** ([Airlines Office](#))
- **Immediate travel day changes**, where permitted ([Airlines Office](#))

This airport counter is most useful **on travel days** if you need direct help close to departure and can often handle issues that the city office cannot. ([Airlines Office](#))

Other Helpful Contact Options

-  **Turkish Airlines Russia Toll-Free / Support:** 8 800 700 0 849 (additional general contact line) (airlinesofficedesk.com)
 -  **Global Customer Service / Reservations:** +1 800-874-8875 (U.S./international support line) (airlinesofficedesk.com)
 -  **Official Website:** <https://www.turkishairlines.com> — use for **online check-in**, **manage booking**, **flight status**, and **official contact forms**. (airlinesofficedesk.com)
-

Tips for Travellers in St. Petersburg

✓ **Call ahead before visiting** the city office — hours may vary and weekend operations often differ. (airlinesofficedesk.com)

✓ If your travel is imminent, the **Pulkovo airport desk** typically provides quicker **day-of-flight assistance**. ([Airlines Office](#))

✓ For baggage issues or immediate flight changes, heading to the **airport counter** on your departure day is usually the most effective local option. ([Airlines Office](#))

Would you like a **three-page formatted guide** (with sections like “Office Details,” “Airport Services,” and “Traveler FAQs”) that’s printer-ready or suitable for publishing? 