

1-866-738-0706 Turkish Airlines Toronto Office

Here's the **official Turkish Airlines Toronto Office** information for Canada 🇨🇦 — including both the **city sales office** and **airport service/support details** you might need:

Turkish Airlines Toronto Office

Turkish Airlines [Web](#) Address: 90 Adelaide St W #700, Toronto, ON M5H 4A6, Canada
Phone: +14162604880

Address: 90 Adelaide St W #700, Toronto, ON M5H 4A6, Canada ([airlinesofficedesk.com](#))

Phone: +1 416-260-4880 ([airlinesofficedesk.com](#))

Fax: +1 416-260-4881 ([airlinesofficedesk.com](#))

Email: yto.info@thy.com ([airlinesofficedesk.com](#))

Hours: Mon–Fri: **09:00 – 17:00** (closed weekends & public holidays)
([airlinesofficedesk.com](#))

Website: <https://www.turkishairlines.com/> ([airlinesofficedesk.com](#))

What the Toronto City Office Does

This office provides **in-person customer service and travel support**, such as:

- Flight ticket booking and reservations
- Changes, cancellations, and refunds
- Fare / routing inquiries
- Special assistance requests (wheelchair, medical, etc.)
- Travel documentation guidance
- Loyalty/Miles&Smiles questions ([airlinesofficedesk.com](#))

It's best to **call ahead** before you visit, as hours and staffing may vary.
([airlinesofficedesk.com](#))

Turkish Airlines Toronto Airport Service (YYZ)

Even if the city office isn't open or you need **day-of-travel help**, Turkish Airlines has a **service desk at Toronto Pearson International Airport (YYZ)**:

Airport Office: Terminal 1, EB2038, Toronto Pearson Intl Airport, Mississauga, ON L5P 1B2, Canada ([airlinesofficedesk.com](#))

Airport Reservations Phone: +1 800-874-8875 (general customer service/airport support)
([airlinesofficedesk.com](#))

Airport Email: yyz.passengerservices@thy.com ([airlinesofficedesk.com](#))

Airport Fax: +1 905-694-9695 ([airlinesofficedesk.com](#))

Airport Services Typically Include:

- Check-in & boarding pass issuance
- Baggage check and excess baggage handling
- Flight status and departure updates
- Same-day ticket changes (subject to fare rules)
- Assistance with missed or delayed connections (airlinesofficedesk.com)

✨ Other Useful Contacts & Tips

📞 Central Customer Support

If you can't reach the local office, you can also contact Turkish Airlines customer care:

- **Toll-free North America:** +1 800-874-8875 — general reservations & inquiries (airlinesofficedesk.com)

📦 Cargo Office (Toronto/YYZ)

For cargo shipments and freight services:

- Cargo Office: 6500 Silver Dart Drive Core G, Vista Building, Mississauga, ON L5P 1A2 ([Airline Office](#))
- Phone: +1 905-673-8778 ([Airline Office](#))
- Email: yyzcargo@thy.com ([Airline Office](#))

🧠 Tips for Travellers

- ✓ **Visit the airport desk on your travel day** if you need help with check-in, baggage, or changes near departure. (airlinesofficedesk.com)
- ✓ **City office is good for advance planning** or detailed booking changes that might be harder to handle just at an airport counter. (airlinesofficedesk.com)
- ✓ **Use online self-service tools** on the official site to manage bookings, check flight status, and do online check-in if you don't need to visit in person. (airlinesofficedesk.com)

Would you like a **three-page styled guide** (covering office details, airport support, and FAQs) that you can use for printing or publishing? 