

# 1-866-738-0706 Turkish Airlines Toronto Office

Here's the **official Turkish Airlines Toronto Office** information for Canada 🇨🇦 — including both the **city sales office** and **airport service/support details** you might need:

## Turkish Airlines Toronto Office

Turkish Airlines [Web](#) Address: 90 Adelaide St W #700, Toronto, ON M5H 4A6, Canada  
Phone: +14162604880

**Address:** 90 Adelaide St W #700, Toronto, ON M5H 4A6, Canada ([airlinesofficedesk.com](https://airlinesofficedesk.com))

**Phone:** +1 416-260-4880 ([airlinesofficedesk.com](https://airlinesofficedesk.com))

**Fax:** +1 416-260-4881 ([airlinesofficedesk.com](https://airlinesofficedesk.com))

**Email:** [yto.info@thy.com](mailto:yto.info@thy.com) ([airlinesofficedesk.com](https://airlinesofficedesk.com))

**Hours:** Mon–Fri: **09:00 – 17:00** (closed weekends & public holidays)  
([airlinesofficedesk.com](https://airlinesofficedesk.com))

**Website:** <https://www.turkishairlines.com/> ([airlinesofficedesk.com](https://airlinesofficedesk.com))

## What the Toronto City Office Does

This office provides **in-person customer service and travel support**, such as:

- Flight ticket booking and reservations
- Changes, cancellations, and refunds
- Fare / routing inquiries
- Special assistance requests (wheelchair, medical, etc.)
- Travel documentation guidance
- Loyalty/Miles&Smiles questions ([airlinesofficedesk.com](https://airlinesofficedesk.com))

It's best to **call ahead** before you visit, as hours and staffing may vary.  
([airlinesofficedesk.com](https://airlinesofficedesk.com))

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## Turkish Airlines Toronto Airport Service (YYZ)

Even if the city office isn't open or you need **day-of-travel help**, Turkish Airlines has a **service desk at Toronto Pearson International Airport (YYZ)**:

**Airport Office:** Terminal 1, EB2038, Toronto Pearson Intl Airport, Mississauga, ON L5P 1B2, Canada ([airlinesofficedesk.com](https://airlinesofficedesk.com))

**Airport Reservations Phone:** +1 800-874-8875 (general customer service/airport support)  
([airlinesofficedesk.com](https://airlinesofficedesk.com))

**Airport Email:** [yyz.passengerservices@thy.com](mailto:yyz.passengerservices@thy.com) ([airlinesofficedesk.com](https://airlinesofficedesk.com))

**Airport Fax:** +1 905-694-9695 ([airlinesofficedesk.com](https://airlinesofficedesk.com))

### Airport Services Typically Include:

- Check-in & boarding pass issuance
  - Baggage check and excess baggage handling
  - Flight status and departure updates
  - Same-day ticket changes (subject to fare rules)
  - Assistance with missed or delayed connections ([airlinesofficedesk.com](https://airlinesofficedesk.com))
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## Other Useful Contacts & Tips

### Central Customer Support

If you can't reach the local office, you can also contact Turkish Airlines customer care:

- **Toll-free North America:** +1 800-874-8875 — general reservations & inquiries ([airlinesofficedesk.com](https://airlinesofficedesk.com))

### Cargo Office (Toronto/YYZ)

For cargo shipments and freight services:

- Cargo Office: 6500 Silver Dart Drive Core G, Vista Building, Mississauga, ON L5P 1A2 ([Airline Office](https://airlineoffice.com))
  - Phone: +1 905-673-8778 ([Airline Office](https://airlineoffice.com))
  - Email: [yyzcargo@thy.com](mailto:yyzcargo@thy.com) ([Airline Office](https://airlineoffice.com))
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## Tips for Travellers

- ✓ **Visit the airport desk on your travel day** if you need help with check-in, baggage, or changes near departure. ([airlinesofficedesk.com](https://airlinesofficedesk.com))
  - ✓ **City office is good for advance planning** or detailed booking changes that might be harder to handle just at an airport counter. ([airlinesofficedesk.com](https://airlinesofficedesk.com))
  - ✓ **Use online self-service tools** on the official site to manage bookings, check flight status, and do online check-in if you don't need to visit in person. ([airlinesofficedesk.com](https://airlinesofficedesk.com))
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Would you like a **three-page styled guide** (covering office details, airport support, and FAQs) that you can use for printing or publishing? 