

1-866-738-0706 Turkish Airlines Vienna Office

Here's the key information about the **Turkish Airlines Vienna Office** in Austria — including contact details, services, and airport support for passengers: ([OfficesInsider.com](#))

Turkish Airlines Vienna Office – Austria (City Sales & Support)

Office Location:

Operngasse 3-5, 1010 Wien (Vienna), Austria — central city office for Turkish Airlines in Vienna, where customers can get travel assistance and ticketing support. ([Airofficedesks](#))

 **Phone:** +43 810 222 849 — Austrian contact number for bookings and enquiries. ([Airofficedesks](#))

 **Email:** customer.at@thy.com — official customer email for the Vienna office. ([airlinesoffice.com](#))

 **Website:** <https://www.turkishairlines.com/> — official airline site with tools to manage bookings and check flight status. ([Airofficedesks](#))

Office Hours:

- **Monday–Friday:** ~09:00 – 17:30 local time. ([Airofficedesks](#))
- Closed on weekends (public holidays may vary). ([airlinesoffice.com](#))

Services at the Vienna Office

The Vienna office assists travellers with a variety of pre-flight and travel support services, including:

- Flight **ticket booking, changes, and cancellations** ([airlinesoffice.com](#))
- Fare and routing enquiries ([airlinesoffice.com](#))
- **Visa and travel documentation** information ([airlinesoffice.com](#))
- **Baggage allowance** and policy guidance ([airlinesoffice.com](#))
- **Special assistance requests** (medical, mobility, etc.) ([airlinesoffice.com](#))
- **Corporate and loyalty program (Miles&Smiles)** support ([airlinesoffice.com](#))

This office is helpful if you want in-person support for ticketing or travel planning before your flight from Vienna. ([Airofficedesks](#))

Turkish Airlines at Vienna International Airport (VIE)

Airport Name: Vienna International Airport (Flughafen Wien-Schwechat)

Airport Address: A-1300 Schwechat, Austria ([Airofficedesks](#))

Airport Phone: +43 1 70070 — main airport contact, useful for general flight info.
([Airofficedesks](#))

Turkish Airlines also maintains **service counters at Vienna Airport** for passengers flying with the airline. These counters assist with:

- **Check-in and boarding pass issuance** ([airlinesoffice.com](#))
- **Baggage drop and handling questions** ([airlinesoffice.com](#))
- **Flight day changes and immediate support** ([airlinesoffice.com](#))
- **Special requests on departure day** (wheelchair, medical, etc.) ([airlinesoffice.com](#))

Airport counters are useful if you need help close to your departure time or if the city office isn't open. ([airlinesoffice.com](#))

Cargo Office (Separate)

Turkish Airlines also operates a **cargo office** at Vienna Airport for freight and logistics support:

Turkish Airlines Cargo Office — ACC Objekt 262, 3rd Floor, Room 03-022, 1300 Wien-Flughafen, Austria. ([Airlines-Airports](#))

 Cargo contact numbers include +43 1 7007 32 938 / 939 / 940. ([Airlines-Airports](#))

This office is specialized for cargo operations and is separate from the passenger ticketing office. ([Airlines-Airports](#))

Quick Tips for Travellers Using the Vienna Office

- ✓ **Call ahead:** Office hours are typically weekdays only, so it's best to confirm availability before visiting. ([Airofficedesks](#))
- ✓ **Airport check-in counters** at VIE can assist on travel days — especially for boarding passes and immediate flight queries. ([airlinesoffice.com](#))
- ✓ **Online self-service:** Use the Turkish Airlines website to manage bookings, check flight status, or start online check-in if you prefer digital support. ([Airofficedesks](#))

If you'd like, I can format this into a **three-page travel support guide** with sections like "Before Your Flight," "At the Office," and "At the Airport." Just say the word! 